Bicester follow-up workshop

Following the publication of our report on people’s experiences of using health and social care services in Bicester, Healthwatch Oxfordshire arranged a workshop in February.

The aim of the workshop was to enable those who play a significant role in providing and paying for services in Bicester to discuss how they could act upon the recommendations in our report. The attendees included local district and town councillors, Oxfordshire Clinical Commissioning Group, Locality Chair, Oxford Health NHS Foundation Trust, Oxfordshire County council, South Central Ambulance Service NHS Trust and Bicester Healthy New Town.

Outcomes included agreement to meet again in 6-12 months' time to review progress against agreed actions including:

1. Improved dental access for people in Bicester- lead- Hugh O’Keefe, NHS England
2. Improved signposting for people to understand what service to access where- lead- Julie Dandridge/Dr Stephen Attwood, OCCG
3. Plans to increase GP services in Bicester- lead- Julie Dandridge/Dr Stephen Attwood, OCCG
4. A strategic plan for the community hospital in Bicester- lead- Dominic Hardisty, Oxford Health
5. Improvements in access to CAMHS- lead- Dominic Hardisty, Oxford Health